



**Juniper Networks
Odyssey Access Client**

Release Notes

*Release 4.6 R3 -- Build# 49455
July 2007*

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Revision History

Date	Description
December 2006	Initial product release.
July 2007	Update release

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Release Notes

These release notes accompany R3 -- Build#49455 of the Odyssey Access Client software. Before you install or use your new software, read these release notes in their entirety, especially the “Known Problems and Limitations” section on page 1.

If the information in these release notes differs from the information found in the product documentation, follow the release notes.

You can find release notes in Adobe Acrobat (PDF) format on the Juniper Networks Technical Publications Web page, which is located at <http://www.juniper.net/techpubs>.

Known Problems and Limitations

The following issues have been identified in the Odyssey Access Client 4.6 R3 -- Build#49455. The identifier following the description is the tracking number in our bug database.

- The first release (R1) of Odyssey Access Client is Build# 49355. The second release (R2) of Odyssey Access Client is Build# 49383. The current release (R3) is for Build# 49455.
- The UAC Host Checker cannot check registry entries under HKEY_CURRENT_USER. [37329]
- If Odyssey Access Client is installed over Network Connect, the Network Connect session will be disconnected. Users should accept the prompt to “Reconnect to the gateway” to re-establish network access. [41485]
- Authentication failure status does not provide enough information. If this occurs, double check that the user profile has been configured properly and the external authentication server is operating properly. [42357]
- If OAC becomes unresponsive or Infranet Controller authentication continually fails, try rebooting the Windows endpoint. [44271]
- If the Nortel Contivity client is installed after the Odyssey Access Client is installed, the endpoint must be rebooted to ensure proper installation of Nortel Contivity [41912].
- When the virtual adapter is used, the first TCP connection may take up to 15 seconds. [43974]

- If the endpoint has multiple interfaces and the route to the protected resource is different than the route to the Infranet Enforcer, then the endpoint will not have access to the resource. [43458]
- See the *Supported Platforms Guide* for a list of 3rd party VPN clients that were tested with the OAC. [42834, 42872] You can access this document at:

https://www.juniper.net/customers/csc/software/ive/releases/enterprise_infranet/2.x/b49455/index.jsp
- Occasionally, the **Tools > Reload and Test Initial settings** menu item in the Initial Settings applet of the Odyssey Access Client Administrator will not close the Odyssey Access Client Manager application. If this happens, you must close the Odyssey Access Client Manager manually and select the **Reload...** menu item again. [43955]
- The NAT-T Status information displayed in the OAC IPsec Configuration window should be ignored. [42155]
- OAC Enterprise Edition features may be lost when upgrading older OAC versions to the UAC Edition. New OAC license keys should be obtained to re-enable the Enterprise Edition features. [42806]
- Expired 30-day trial will prevent installation of UAC edition of OAC. The workaround is to uninstall the trial software, and then navigate to the Infranet Controller URL (using a browser), which will start an auto-installation of the latest OAC software. [42954]
- Users upgrading a UAC 1.x Infranet Agent may encounter a `jpaService.exe` crash while upgrading to the UAC 2.0 Odyssey Access Client. [43223]
- Pre-configuration of the Odyssey Access Client MSI will invalidate the signature. Administrators should re-sign the new MSI with their own certificate before deploying to their users. [43913]
- Users can view debug logs by using the “Browse” button in the log viewer and opening the `debuglog.log` using a text editor. When reporting issues, users should package all log files by clicking the **Save all logs** button and sending the ZIP file to Juniper Support. [44306, 44370]
- Wireless suppression may not work with some versions of VMWare. [44438]
- Customers running OAC 4.52 in FIPS mode should uninstall 4.52 prior to upgrading to the 4.6 client. [44553]
- Endpoint Session scripts can be configured for each user role on the Infranet Controller. The OAC can execute at most one End Session script on the endpoint. [44527]
- Endpoints previously installed with earlier (Beta) versions of OAC may encounter problems when installing the final OAC version shipped with UAC 2.0r1. If uninstalling and re-installing does not work, please consult Knowledge Base ID KB9350 (<http://kb.juniper.net/>) for help restoring the endpoint. [44504]

- If Network Connect version 5.3R6 or older is installed on the endpoint, installing Odyssey Access Client will cause Network Connect to malfunction by remaining in the “Connecting” state. To fix this problem, the user must do the following: [43253]
 - Uninstall Odyssey Access Client.
 - Upgrade Network Connect by accessing any of the following versions of the SSL-VPN (IVE) appliance: IVE 5.2R7 or later, IVE 5.3R7 or later, or IVE 5.4R1.
- Odyssey Access Client will not install using the Juniper Installer Service delivered via SSL-VPN (IVE) appliances. New MSI functionality has been added to support the Odyssey Access Client package, and thus Odyssey Access Client software will need to be provisioned as a standalone MSI via SMS or an automated Software Delivery system for the first time. A new version of Installer Service is bundled as part of the Odyssey Access Client package. This new version of Installer Service is backward compatible with SSL-VPN clients such as Network Connect and Windows Secure Application Manager (WSAM)
- Page 66 of the OAC Admin Guide incorrectly states the location of the new scripts folder. [45117]

The correct folder is: `system_volume:%APPDATA%\Funk Software\Odyssey Client\newScripts`

Resolved Issues

The following issues from previous releases have been resolved in the Odyssey Access Client R3 -- Build#49455 software. The identifier following the description is the tracking number in our bug database.

Issues Addressed in This Release

- Ensure that group policy objects work correctly. [47562]
- OAC no longer prompts users to re-enter a password after entering an incorrect password at the Ctrl-Alt-Del prompt. [46812]
- OAC no longer blocks outgoing traffic when EAP exchange does not complete on wired 802.1X to Nortel and Enterasys switches. [45697]
- A new registry mechanism can disable Odyssey pop-ups from appearing in the Windows Tray. [47388]
- Addressed the problem that caused OAC to crash while connecting to the Infranet Controller. [47870]
- Addressed the problem that caused a locked screen to cause popup inconsistency. [46709]
- Corrected an issue that caused Windows to detect a slow link and fail GPOs. [47726]

- Addressed the problem that caused high CPU utilization when running OAC. [47063]
- Added VPN-1 SecureClient adapter to the list of recognized virtual adapters in OAC. [47493]

Issues Addressed in the Previous Release (Build# 49383)

- Automatic certificate selection for TLS authentication no longer fails for machine accounts. [45152]
- Addressed the problem to expedite compliance message display. [43965, 44615]
- Addressed the problem of odClientService.exe crashing when undocking the laptop. [44509]
- Applied fixes for settings update file with locked items. [46237, 46227]
- OAC no longer stops working when upgrading the OAC while FIPS is enabled. [44553]
- Restricted user accounts have been modified to provide enhanced status during upgrade. [44334]
- Users no longer have to double-click the Infranet Agent (IA) tray icon to start the agent upgrade from UAC 1.1R1 to UAC 2.0. [45790]
- Upgrade from UAC 1.0 Infranet Agent (IA) now works on Windows 2000. [44572]
- odClientService.exe now recovers properly when network connectivity is lost. [44041]
- When coming out of hibernation, OAC no longer disables the wireless adapter even though no network cable was plugged in. [45717]
- Addressed the issue in which OAC stripped the trailing "dot" and everything after it when using automatic certificate selection. [45638]
- Clicking on Tools > Options no longer causes a crash. [45604]
- When connected to an ad-hoc network, in an auto scan-list, OAC no longer stops network scans. [44942]

Contacting Technical Support

For technical support, contact Juniper Networks at support@juniper.net, or at 1-888-314-JTAC (in the United States) or 408-745-9500 (outside the United States).

Check our Web site (<http://www.juniper.net>) for additional information and technical notes. You can also go to **Help > Odyssey Access Client User Page** in OAC.

When you call technical support, please have the following at hand:

- Your Odyssey Access Client edition and release number (for example, Odyssey Access Client Enterprise Edition R3 -- Build#49455).
- Information about the server configuration and operating system, including any OS patches that have been applied.
- For licensed products under a current maintenance agreement, your license or support contract number.
- Question or description of the problem, with as much detail as possible.
- Any documentation that may help in resolving the problem, such as error messages, memory dumps, compiler listings, and error logs.

