



Odyssey Access Client for Windows

Release Notes

**Enterprise Edition
FIPS Edition**

*Release 4.80.12363
January 2009*

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Release Notes

These release notes accompany Odyssey Access Client (OAC) for Windows 4.80.12363. Before installing or using your new software, read these release notes in their entirety, especially the “Known Problems and Limitations” section on page 5.

If the information in these release notes differs from the information found in the product documentation, follow the release notes.

You can find release notes in Adobe Acrobat (PDF) format on the Juniper Networks Technical Publications Web page, which is located at <http://www.juniper.net/techpubs>.

Upgrading to this Release

See the *Supported Platforms Guide* for important information pertaining to supported platforms and operating systems. You can access the document at:

https://www.juniper.net/techpubs/software/uac/2.xrelnotes/Unified_Access_Control_SupportedPlatforms_2_2_R_4.pdf.

If you are using OAC in a Unified Access Control (UAC) network, read the release notes for UAC version 2.2.

New Features

The following topics identify new features available in this release. For a comprehensive list of new features for UAC customers, see the *Juniper Networks Unified Access Control 2.2 (IVE 6.2) Release Notes*.

Support for FIPS License in OAC

Juniper Odyssey Access Client (OAC) v4.8 (UAC Agent) implements FIPS (Federal Information Processing Standards) 140-2 level 2 cryptography. It supports a FIPS Edition (FE) license for OAC which delivers an additional encryption method (WPA2/AES) that occurs on the endpoint before any data is transmitted. Note that FIPS-level encryption requires a special driver. An adapter driver that is compatible with the Juniper Networks encryption module needs to be installed. OAC FE requires a modified driver to enable the wireless adapter to run 802.11i in FIPS mode. Please contact Juniper Networks for the latest list of verified wireless adapters. Note: There is no FIPS-compliant network interface card or Juniper Networks FIPS encryption module currently available for Windows Vista. Please use xSec for encryption in this case.

To date, no FIPS support has yet been implemented on the Infranet Controller.



NOTE: There is no FIPS-compliant network interface card or Juniper Networks FIPS encryption module available for Windows Vista. You must use xSec for encryption in this case.

Preconfigured OAC Settings Exported to Infranet Controller

Administrators can use Odyssey Client Administrator to generate a configuration file and upload it to the Infranet Controller for delivery with the client package (MSI) and assigned on a "per role" basis. This enables easier configuration of role-based UAC Agent policies and more granular control over different user groups.

Message to Users on Packet Drop

Allows organizations to provide customized notification messages to their end users when the user's traffic has been dropped by an UAC Enforcement Point (specifically any Juniper firewall or other Juniper platform running ScreenOS version 6.2 or higher that serves as an UAC Enforcement Point) due to a policy prohibiting that traffic. These messages will show up on the UAC Agent in the form of a system tray "balloon" appearing for up to 30 seconds before being dismissed automatically and can be customized by an administrator. This configurable feedback reduces user confusion and frustration while decreasing user help desk support calls.

Do Not Save Temporary Networks

OAC can serve as a wireless 802.1X access client/supplicant for mobile users to scan for and connect to different wireless networks as they move from one location to another, if permitted by their organization. This feature allows organizations to configure the length of time that a temporary or "scanned" wireless network remains configured in OAC. OAC can also "forget" the network even existed. When a new temporary network is added to the network list, all existing temporary networks on the network list are automatically deleted. There can only be one current temporary network for each network adapter controlled by the UAC Agent. This feature provides organizations with additional security and protection, assuring that their users and devices cannot inadvertently or intentionally connect to networks that the organization should or may not trust.

xSec Support for OAC on Microsoft Windows Vista®

OAC now supports xSec for more robust, government-approved encryption, using the Advanced Encryption Standard (AES) for in-transit data when operating over Microsoft Windows Vista and with 802.11 adapters and drivers.

Installing Odyssey Access Client

Upgrading the Infranet Controller firmware to 2.2 before deploying the OAC 4.8 Enterprise Edition custom installer with a new 4.8 license key may cause some users to fail authentication. In an 802.1X environment, depending on network setup, users who fail to be authenticated by the Infranet Controller may be unable to connect to a network.



NOTE: Upgrading from OAC 4.7 Enterprise Edition to OAC 4.8 Enterprise Edition requires a new license key. If you have a current service contract and have not received a new 4.8 license, contact Juniper Technical Support for the license key.

If you are running OAC 4.7 Enterprise Edition, you must create and deploy a new OAC 4.8 Enterprise Edition custom installer with a new 4.8 license key to all users before upgrading the Infranet Controller's firmware to 2.2. You can also use the new feature "Role based, Dynamically Configurable UAC Agent on Infranet Controller" to deploy a 4.8 license as part of the OAC upgrade by uploading a pre-configured installer file to the Infranet Controller.

Unlike previous UAC versions, installation of OAC now occurs as follows:

1. An end-user must sign in to the Infranet Controller through Web browser.
2. If the user's role allows OAC installation, OAC automatically downloads and installs.

If you are installing OAC in a traditional, non-UAC network, the installation procedure is unchanged.

- The Infranet Controller is capable of handling 1500 active endpoint upgrades. Anything beyond this may require administrators to upgrade endpoints prior to upgrading the Infranet Controller using some other mechanism such as Microsoft Systems Management Server (SMS).
- A Java JVM or Active-X must be enabled in order to install OAC through the browser. (51841)
- If you are using Internet Explorer 7 on Vista, make sure to enable Active-X delivery. Java delivery does not install the UAC agent. (58024)

Refer to the installation chapter in the *Odyssey Access Client User Guide* for more details on installation. For more information about Infranet Controller topics, refer to the *Unified Access Control Administration Guide*.

Resolved Issues

The following issues from previous releases have been resolved in Odyssey Access Client Release 4.80.12363. Subsequent sections identify issues resolved in previous releases.

The identifier following the description is the tracking number in our bug database.

Odyssey Access Client—Version 4.80.12363 for Windows

- uac-oac-client-installer—Upgrading with a preconfiguration file no longer causes odgina to chain to itself (393175]3)
- uac-oac-client-ocm—Cancelling out of an RDP session to a PC running Odyssey no longer breaks Odyssey Client Manager. (386383-1)
- uac-oac-client-gina—Using the OAC hidden registry keys for nwgina works (386250-1)
- uac-oac-client-gina—Auto]scan list with GINA is now working on Vista. (409258-3)
- uac-oac-client-gina—On Vista 32-bit Operating Systems, Odyssey Access Client was disconnecting after GINA login and reconnecting when the desktop appeared. This issue has been resolved. (403168-3, 411599)

Odyssey Access Client—Version 4.80.12013 for Windows

Endpoint Integrity-CDL—There is no longer a 2-minute delay for Machine Authentication to complete when using machine credentials and simple HC policies. (386279-3)

UAC-OAC-Client-OCM—OAC status messages no longer disappear after 6 to 8 minutes of connection to IC. (385229-1)

UAC-OAC-Client—Fixed the problem that password in clear text occurs in memory (379509-1)

UAC-OAC-Client—Cable Unplugged. message is not displayed any more when user delays entering credentials during ODY login process. (385261-1)

Odyssey Access Client—Version 4.80.11809 for Windows

- A preconfigured installer containing a machine profile with a saved password should now work correctly. Note: A new preconfigured installer should be created and uploaded to the Infranet Controller using the latest version of OAC to resolve this problem. (60049)
- On Vista, the PIN entry field of the Smartcard Credential Provider is now masked. (59922)
- The FIPS OAC 4.80 license keys should now be accepted via Help-> License Keys. (59785)

- When certain “Host Enforcer” policies were pushed to OAC they were not being handled correctly. (59555)
- Host Checker will now display compliance status in the same manner as prior versions of OAC. (59459)
- Machine authentication should no longer fail when using TLS with "Use the following certificate" selected. (59394)
- When the Windows 2003 Input Method Editor (IME) is enabled, odTray.exe should no longer crash when prompting the user. (59039)
- When configured for WPA2 and fast roaming is enabled on the switch, OAC will now correctly reestablish connections to the Infranet Controller. (58851)

Known Problems and Limitations

The following lists known issues which are still outstanding in this release. The version of Odyssey Access Client shipped with UAC 2.2 is 4.80.123635.

Odyssey Access Client (OAC) for Windows

- The version of Odyssey Access Client shipped with UAC 2.2 is 4.80.12363.
- For Windows XP OS with Firefox 2.0.0.17 Browser, when automatically installing the OAC agent by logging into the IC via a web browser, the agent may not automatically download and install. Please click the bar at the bottom of the screen or refresh the browser on the Agent download page and this should allow the download and install of the agent to continue.
- Authentication against backend AD server fails when the supplicant is Odyssey Access Client, the protocol is non-EAP MS-CHAP-v2 in an EAP-TTLS tunnel, and the username has a decoration containing the @ character. To avoid this problem, change the protocol to EAP-MS-CHAP-V2.
- For Vista 32-bit OS, if OAC has been upgraded and Network Connect is installed, users with certain configurations may experience a blue screen on the first launch of Network Connect. To avoid this, it is recommended that Vista users that upgrade Odyssey Access Client reboot before launching Network Connect. If a blue screen occurs, please reboot the machine to fix the issue.

Communicating Issues and Bugs

To open a case or to obtain support information, please visit the Juniper Networks Support Site:

<http://www.juniper.net/support>

Contacting Technical Support

For technical support, contact Juniper Networks at support@juniper.net, or at 1-888-314-JTAC (in the United States) or 408-745-9500 (outside the United States).

Check our Web site (<http://www.juniper.net>) for additional information and technical notes. You can also go to **Help > Odyssey Access Client User Page** in OAC.

When you call technical support, please have the following at hand:

- Your Odyssey Access Client edition and the release number.
- Information about the server configuration and operating system, including any OS patches that have been applied.
- For licensed products under a current maintenance agreement, your license or support contract number.
- Question or description of the problem, with as much detail as possible.
- Any documentation that may help in resolving the problem, such as error messages, memory dumps, compiler listings, and error logs.